

GUARANTEE OF QUALITY

As a global, leading vertically-integrated, manufacturer and supplier of hemp-derived specialty ingredients, EcoGen BioSciences values quality, integrity and consistency above all else. Using proprietary genetics, equipment, processes, and formulations, EcoGen has developed a broad range of the highest uniform hemp-derived ingredients and customized formulations for a broad range of industries. In order to maintain our industry-leading position, we are committed to maintaining our Quality Management System that will allow our products and processes to continue to meet customer needs as evolving regulatory and health authority standards are applied to the hemp extraction and hemp-derived product industry. Our quality commitment aligns with our core values and provides the basis for maintaining our leadership position in this industry. Our commitment to excellence includes the following elements:

- Fostering an approach to design, development and manufacturing that yields materials and products with zero defects and provides customers with a consistent and preferred product use experience;
- Complying with applicable laws and regulations, as well as internal requirements & industry standards;
- Continuously improving quality management to ensure product safety and purity, and to reduce waste and defects by reviewing process quality data to improve process knowledge and capability; and
- Encouraging employee participation in the quality improvement processes and maintenance of the overall quality culture through education, training, supervision & communication

EcoGen BioSciences unquestionably stands behind the quality of our products and if any of the materials provided do not meet quality standards, we are committed to reformulating or replacing that material at our expense.

Garrett Bain,
President, EcoGen BioSciences

A handwritten signature in black ink, appearing to read "G. Bain", with a long horizontal stroke extending to the right.